

Iron Bow Remote Controls User Guide

ACC-V-VOLCTRL-A01

ACC-V-REMOTE-A01

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Introduction

The CLINiC family of products from Iron Bow Healthcare Solutions consists of purpose-built telehealth devices that enable the delivery of clinical healthcare from a distance.

This user guide covers the assembly and installation of the Iron Bow branded Remote Controls for use with CLINiC and MedView Products.

Part Number	Description	Compatible with
ACC-V-VOLCTRL-A01	Tethered volume-control remote for Vidyο-based vCLINiC and MedView products.	CLINiC-VC-10XIR-XXX MEDVIEW-V-10XIR-XXX MEDVIEW-VC-10XIR-XXX
ACC-V-REMOTE-A01	Tethered remote control for Vidyο-based vCLINiC and MedView applications.	CLINiC-VC-10XIR-XXX MEDVIEW-V-10XIR-XXX MEDVIEW-VC-10XIR-XXX

You can find additional CLINiC resources, support information and other related telehealth services at www.ironbowhealthcare.com.

ACC-V-VOLCTRL-A01 Tethered Volume Control



The remote volume control is supplied with an integrated 2 feet long, retractable coiled cable that extends to typically 5 feet. The cable can be connected to any of the USB ports on the system, prior to powering on the product.

Adjusting Speaker Volume

To increase speaker volume:

- Press and hold the “+” button on the hand-held volume control until the desired sound level is achieved.

To decrease speaker and headphone volume:

- Press and hold the “-“ button on the hand-held volume control until the desired sound level is achieved.



“Escape (esc)” function

In some cases, the screen may pop up messages that users will want to remove. This can be done by plugging in a keyboard and pressing the esc key. Alternatively, the remote control allows users to press the + and – buttons simultaneously to send an “esc” keystroke to the computer.

ACC-V-REMOTE-A01 Tethered Remote Controller



The remote control is supplied with an integrated 2 feet long, retractable coiled cable that extends to typically 5 feet. The cable can be connected to any of the USB ports on the system, prior to powering on the system.

Control Features

Connect - Answer call or place call to selected directory location which has been previously stored.

Disconnect - End or reject call.

Video Privacy - Stop the video transmission from the CLINiC main camera during a call, or revert to normal video transmission. This does not affect a prenotation video source.

Transmit Presentation Source - Display and transmit video images from a connected UVC device compatible with the Vidyo application. Transmission is stopped by a second selection.

Zoom In/Zoom Out - Zoom main camera in or out.

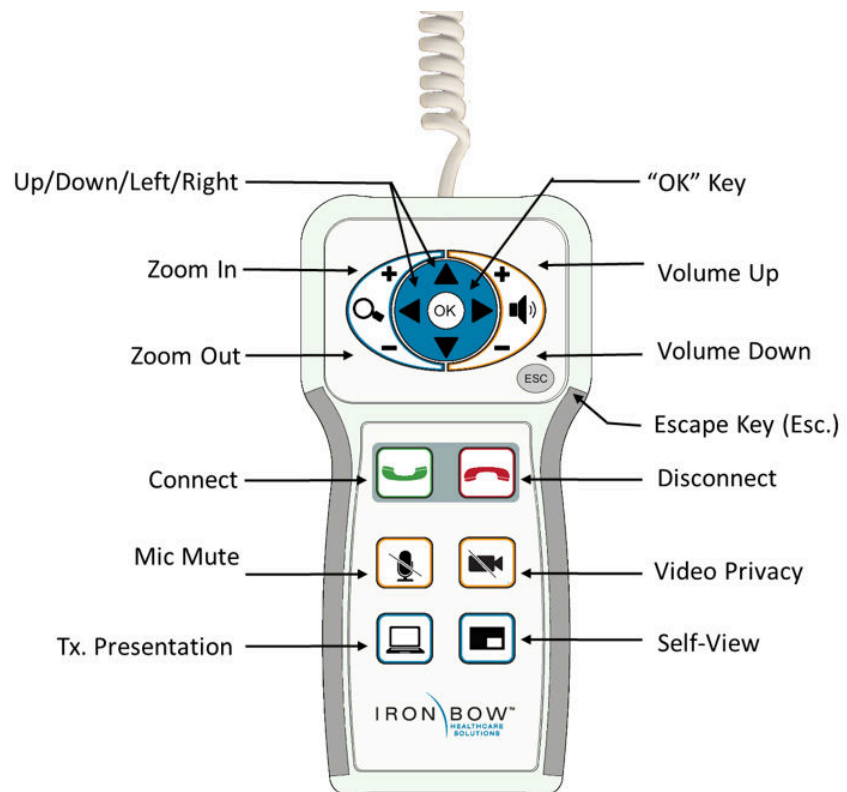
Up/Down/Left/Right

- When not in a call: navigate through menus; When in a call: pan and tilt the main camera.

Self-View - Enable or disable self-view mode.

Volume Up/Down – Increase or Decrease speaker volume.

Mic Mute - Mute or unmute microphone.



Remote Controller Operation



The Arrow keys control camera up/down/left/right movement when the system is in a call.



When the system is not in a call, the arrow keys are used to move through the Vidyo on screen contacts directory. When the system is in a call, the camera zoom in and out functions are controlled by the + and - signs



When the system is in a call, the volume functions are controlled by the + and - signs. A volume indicator is displayed on the main the screen indicating the volume level



The **ESC** (Escape) key is available to remove any unwanted system or network messages that can be automatically displayed by the network e.g. “New software update available”



The **Connect** control is used to make a call and accept an incoming call. The arrow can be used to move through the Vidyo on screen contacts directory and the by selecting the green call button a call is a launched to the selected location. If the system is not in auto-answer, the connect key is used to accept an incoming



The **Hang Up** control is used to end a call. If the system is not in auto answer mode, then the Hang Up control can be used to reject an incoming call from a remote site.



Microphone Mute selection stops the room audio from being transmitted to the remote site. A second selection resumes the audio transmission.



Camera Mute selection stops the image from the system main camera being transmitted to the remote site. A second selection resumes the camera transmission. This control does not affect transmission of a presentation source. call.



The **Self View** control is used to obtain an on screen view of the image from the main system camera which can be switched on or off by this control.

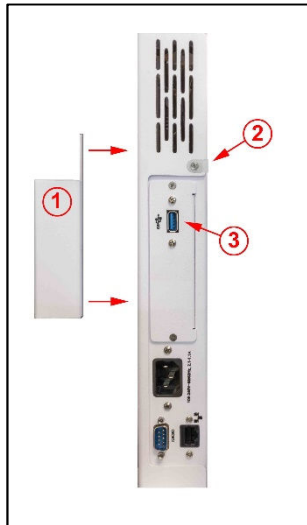


Transmit Presentation Source transmits an image from a UVC device that is compatible with the Vidyo software application being used. The video outout of the device is transmitted to the remote site as a second image in conjunction with the main system camera. The image will automatically be shown as a window on the main screen. To end transmission, select the control again

Installing Tethered Remote Controller

The optional Vidyo CLINiC tethered controller connects to the system via a USB port and uses a cable clamping arrangement to ensure that it is not accidentally disconnected. A cradle is supplied to store the controller when not in use which can either be wall mounted using the two screws/wall plugs provided, or it can be installed on the rear of the CLINiC System.

To install the controller and cradle on the Vidyo CLINiC:



1. Unpack controller and cradle assembly from packaging
2. Align cradle mounting holes with rear chassis attachment points (1) and attach with supplied screws
3. Remove cable clamp screw (2), feed remote cable through clamp and re-attach using existing screw
4. Identify USB 3 port on side of chassis (3) and connect remote controller cable





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